



(University of Choice)

**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

MAIN CAMPUS

**UNIVERSITY EXAMINATIONS
2015/2016 ACADEMIC YEAR**

FOURTHYEAR FIRST SEMESTER EXAMINATIONS

DEGREE IN CONFLICT RESOLUTION AND HUMANITARIAN ASSISTANCE

COURSE CODE: DEH 404

COURSE TITLE: HUMANITARIAN AID MANAGEMENT

DATE: 15/08/2016

TIME: 9.00AM-11.00AM

INSTRUCTIONS TO CANDIDATES

Answer any THREE (3) questions

All questions contain the same marks

TIME: 2 HOURS

MMUST observes ZERO tolerance to examination cheating



1. (a) Discuss the two (2) approaches used for effective management of emergencies and disaster (10 marks)
(b) Briefly state the project planning guidelines and procedures used in a typical development situation. (6 marks)
(c) Examine the three (3) phases of project management giving examples where applicable (9 marks)
2. Discuss the implications of human resource management among humanitarian aid agencies. (25 marks)
3. (a) Discuss the two (2) sub categories of management control systems used in organizations (5 marks)
(b) Briefly explain the characteristics used in planning and control system within a business organization (12 marks)
(c) Briefly state and explain the four (4) different control systems used by companies to maximize operational effectiveness. (8 marks)
4. (a) Discuss the approaches used in budgeting within organizations (15 marks)

(b) Examine the different common pricing strategies used by organizations (10 marks)
5. Discuss the challenges faced by various organizations when implementing information systems within the organization (25 marks)