



(University of Choice)

**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

MAIN CAMPUS

**UNIVERSITY EXAMINATIONS
2015/2016 ACADEMIC YEAR**

SPECIAL/SUPPLEMENTARY EXAMINATIONS

**FOR THE DEGREE
OF
BACHELOR OF DISASTER MANAGEMENT AND CONFLICT
RESOLUTION**

COURSE CODE: DEH 300

**COURSE TITLE: CROSS-CULTURAL CONFLICT
MANAGEMENT**

DATE: 18/08/2016

TIME: 3.00PM-5.00PM

INSTRUCTIONS TO CANDIDATES

Answer question ONE (COMPULSORY) and any other TWO (2) questions.

TIME: 2 Hours

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over.

Question 1

- i) Distinguish these terms from each other:
 - a) Ethnocentrism and cultural relativism.
 - a) Cognitive culture and normative culture
 - b) Reflexes and drives
 - c) Sanctions and mores
- ii) Define these terms as used in this course:
 - a) Culture
 - b) Conflict
 - c) Culture shock
 - d) Cultural diversity
- iii) What is the significance of culture for societies?
- iv) Describe the characteristics of culture.
- v) Define sub-culture and give three examples of this phenomenon.(30 Marks)

Question 2

- i) Give a detailed account of normative culture.
- ii) What are the components of culture? (20 Marks)

Question 3

- i) With the use of appropriate illustrations, analyze gender conflict.
- ii) Explain cultural fluency and its dimensions.(20 Marks)

Question 4

- i) Describe the implications that flow from working with cultural dimensions of conflict.
- ii) Culture is an essential part of conflict and conflict resolution. Discuss. (20 Marks)

Question 5

- i) Explore the issue of ethnic conflict in Kenya.
- ii) Laws are a subtype of norms. Discuss.(20 Marks)