



**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

MAIN CAMPUS

UNIVERSITY EXAMINATIONS

2021/2022 ACADEMIC YEAR

FIRST YEAR FIRST SEMESTER EXAMINATIONS

FOR THE DIPLOMA

IN

INFORMATION TECHNOLOGY

COURSE CODE: DIT 054

COURSE TITLE: WINDOWS OPERATING SYSTEMS

DATE: Wednesday 20/04/2022

TIME: 3:00p.m-4:30p.m

INSTRUCTIONS TO CANDIDATES

Answer Questions ONE and ANY OTHER TWO.

TIME: 1 Hour 30 Minutes

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over.

20 Students

Question one

- a) Describe any reserved letters for different computer drives (4 marks)
- b) State any TWO windows keyboard shortcuts and what they do (4 marks)
- c) Write windows commands that
 - (i) Create a new folder named STUDENT
 - (ii) Opens a MS excel
 - (iii) Opens MS powerpoint (6 marks)
- d) Describe four file systems for formatting drives (4 marks)
- e) State any Three ways of copying a file in windows (3Marks)
- f) Write a command to exit running MS PowerPoint process (3Marks)

Section B Answer any two questions from this section**Question Two**

- a) Explain the TWO architectures of windows OS (4mlks)
- b) Explain advantages of windows 10 S Mode (5Mks)
- c) Explain conditions necessary for successful windows upgrade (3mks)
- d) Explain what REGEDIT will do (2mks)
- e) Differentiate between windows update and upgrade (4 Mks)

Question Three

- a) Explain the history and evolution of windows (10 marks)
- b) Explain the procedure of changing the date of a computer (4Mks)
- c) Explain the procedure of changing desktop wall paper (4 Mks)

Question Four

- a) Explain any ways to speed up windows 10 (18Mks)

Question Five

- a) Explain the procedure of installing windows in all installation modes i.e Fresh install, upgrade and overwrite using DVD (18Mks)