



(University of Choice)

**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

MAIN CAMPUS

**UNIVERSITY EXAMINATIONS
2021/2022 ACADEMIC YEAR**

MAIN EXAMINATION

**SECOND YEAR SECOND SEMESTER EXAMINATIONS
FOR THE DIPLOMA
OF
HUMAN NUTRITION AND DIETETICS**

COURSE CODE: DHIM 030

COURSE TITLE: HOTEL AND CATERING LAW

DATE: 20/04/2022

TIME: 3-5 P.M

INSTRUCTIONS TO CANDIDATES

Answer all questions in SECTION A and B
Answer only TWO questions in SECTION C
Read additional instructions under various sections
TIME: 2 HOURS

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 3 Printed Pages. Please Turn Over.

SECTION A: This section contains ten multiple choice questions each one mark, Answer all the Questions (Total 10mks)

1. The following are elements of a case **EXCEPT**?
 - A. The facts
 - B. The issue
 - C. Reasoning supporting the Judge's Decision
 - D. The appellant decision
2. Which of the following is **NOT** a consequence of operating a business without a license?
 - A. Suspension of the business operation
 - B. Penalties and fines
 - C. Zoning
 - D. Loss of protection of the law
3. Which of the following guest right upon violation can result in liability for the innkeeper?
 - A. The right to speech
 - B. Freedom of movement
 - C. The right to privacy
 - D. The right to safe food
4. The following are situations under which the police might enter a guest's room without the guest permission **EXCEPT**?
 - A. An emergency
 - B. Disruptive behavior within the room
 - C. The guest no longer has the right to occupy the room
 - D. To ensure the guest has paid for all the services received
5. Torts relating to misinterpreted facts about business's goods and services maybe a subject on lawsuit on the basis of?
 - A. Defamation
 - B. Intrusion
 - C. Fraud
 - D. Assault
6. Aviation, taxation and commerce are categories of -----law.
 - A. legislative
 - B. judicial
 - C. executive
 - D. administrative
7. The process by which the federal government adopt laws is called;
 - A. Precedents
 - B. Constitution law
 - C. Legislative process
 - D. Delegation
8. Laws adopted by an administrative agency are called;
 - A. Statutes
 - B. Ordinances

- C. Regulations
 - D. Constitutions
9. Which of the following is **NOT** a tort?
- A. Negligence
 - B. Breach of contract
 - C. Trademark infringement
 - D. Fraud
10. _____ initiates an appeal.
- A. Appellant
 - B. Appellee
 - C. Complaint
 - D. Jury

SECTION B: This section consists of short answer questions of SIX marks each, answer all the questions (TOTAL 30 marks)

11. Outline **SIX** importance of law in the hotel and tourism industry (6mks)
12. Describe the duties owed to a guest in a hotel in the following areas;
- i. Cleanliness 2mks
 - ii. Bed, chairs and other seats 2mks
 - iii. Animals and insects 2mks
13. State **THREE** differences between civil and criminal law (6mks)?
14. Explain **THREE** elements of a contract law (6mks)
15. List **SIX** types of injuries for which compensatory damages maybe assigned (6mks)

SECTION C: This section consists of three long answer questions of fifteen marks each, answer any two questions (TOTAL 30 marks)

16. Discuss **FIVE** factors/ reasons that would lead to an eviction of a guest from an inn /guest room (15mks)
17. Describe **FIVE** circumstances under which the manager cannot dismiss an employee from their job as they will be surcharged on illegal job termination (15mks)
18. Discus **FIVE** rights that innkeepers are entitled to at their places of work (15mks)