

20



**MASINDE MULIRO UNIVERSITY OF  
SCIENCE AND TECHNOLOGY  
(MMUST)**

**MAIN CAMPUS**

**UNIVERSITY EXAMINATIONS  
2021/2022 ACADEMIC YEAR**

**FIRST YEAR SECOND TRIMESTER MAIN EXAMINATIONS  
FOR THE CERTIFICATE  
IN  
DISASTER MANAGEMENT**

**COURSE CODE:** CDM 010/ CES 004

**COURSE TITLE:** COMMUNICATION SKILLS AND REPORT

WRITING

**DATE:** 26/04/2022

**TIME:** 8-10AM

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**INSTRUCTIONS TO CANDIDATES**

Answer question ONE (COMPULSORY) and any OTHER TWO questions

TIME: 2 Hours

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over.

1 (a) Briefly explain the meaning of communication and discuss its significance in disaster management. (20 marks)

(b) Discuss the various forms of communication. (10 marks)

2. What can hinder effective communication in case of a fire outbreak? Discuss. (20 marks)

3. Discuss the elements of communication and how they can help us understand and improve our communication in all phases of disaster management. (20 marks)

4. Discuss the role of media as a tool of communication and reporting in disaster Management. (20 marks)

5. As a disaster management officer in the County Government of Mandera, write a brief incident report about terrorism. Provide recommendations necessary to prevent re-occurrence of such event. (20 marks)