



(University of Choice)

**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY**

(MMUST)

MAIN CAMPUS

UNIVERSITY EXAMINATIONS

2021/2022 ACADEMIC YEAR

MAIN EXAMINATION

THIRD YEAR SECOND SEMESTER EXAMINATION

FOR THE

**DEGREE OF BACHELOR OF SCIENCE IN EMERGENCY MANAGEMENT AND
HUMANITARIAN ASSISTANCE**

COURSE CODE: DEM 304

COURSE TITLE: SOCIAL SERVICES AND DELIVERY SYSTEMS

DATE: 20/04/2022

TIME: 3 – 5PM

INSTRUCTIONS TO CANDIDATES

Question ONE (compulsory) and ANY OTHER TWO questions

TIME: 2 HOURS

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over.

1. (a). Social services are a range of public services intended to provide support and assistance towards particular groups. Discuss the main groups which social services is catered towards.
(10 marks)

(b). Most times, particularly in developing countries, the majority of its population is usually in the rural areas. For a country to have a success story in the socio cultural, political and economic development, much is needed to be done in the rural areas which will in turn impact positively on the people. Discuss the rural based challenges facing modern social services and delivery system in Africa.
(10 marks)
(c). The purpose of social service facilities and service is to care and nurture anyone requiring various types of services to be able to lead a social life. Discuss some of the social service facilities and services offered in Kenya.
(10 marks)
2. Think of a social issue (e.g. youth crime) and identify the different professions that have a stake in this issue. How might these professions construct the issue differently, develop alternative or competing responses and stake their claim to expertise on this issue? (20 marks)
3. Social services have played a central role in the global response to the COVID-19 pandemic. Discuss the role played by social services in Kenya in the last two years since the first case of COVID – 19 was diagnosed.
(20 marks)
4. As a student in the School of Disaster Management and Humanitarian Assistance you were tasked by an NGO to carry out a study on the factors that affect Social security coverage in Kenya. Discuss the findings of your study.
(20 marks)