



**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)
MAIN CAMPUS**

**UNIVERSITY EXAMINATIONS
2021/2022 ACADEMIC YEAR, MAIN EXAMINATION**

THIRD YEAR SECOND SEMESTER FOR THE DEGREE

OF

BSc. HOSPITALITY AND INSTITUTIONAL MANAGEMENT

COURSE CODE: BHM 307

COURSE TITLE: FACILITY AND PROPERTY MANAGEMENT

DATE: 29th April 2022 TIME: 8.00 - 10.00 AM

INSTRUCTIONS TO CANDIDATES

Answer **ALL** questions in SECTION A and B
Answer only **TWO** questions in SECTION C
Read additional instructions under various sections

TIME: 2Hours

MMUST observes ZERO tolerance to examination cheating

**SECTION A (Answer all questions from this section, each question carries one mark)
(10 marks)**

1. Identify the definition of site from the following choices, it is the;
 - A. plan drawn by the architecture.
 - B. art of comparing all physical work places and the people.
 - C. precise size of the building and may comprise of acres of land
 - D. practice of putting all architectural work together with the people.

2. Which of the following definition of anthropometrics is **TRUE**? It is the;
 - A. entire land of an area.
 - B. measurement of average human dimensions.
 - C. physical structure foundation of a building.
 - D. Precise size of a building and may comprise of acres of land.

3. Which of the following definition of scale is **TRUE**, it refers to;
 - A. how an item relates to the size of the room.
 - B. putting two elements in opposition to one another.
 - C. use of same element more than once throughout a space.
 - D. balancing of items.

4. Which one of the following is **NOT** a type of walls?
 - A. Non load bearing walls.
 - B. Load bearing walls.
 - C. Bearing walls.
 - D. All of the above.

5. Identify one which is functional requirement of roofs and ceiling from the choices provided.
 - A. Weather resistant.
 - B. Sustain both dead and live loads.
 - C. Lead to design phase.
 - D. They are important during synthesis of plans.

6. Which of the following is a principle of interior design?
 - A. Structural requirements.
 - B. Repetition.
 - C. Construction structures.
 - D. None of the above.

7. Select a disadvantage of interior design.
 - A. Income is low.
 - B. Tough clients.
 - C. Limited materials.
 - D. All of the above.

8. The definition of texture is the;
 - A. smoothness or the patterns on a surface.
 - B. roughness or smoothness of a surface.

- C. smoothness or roughness of a room.
- D. smoothness or roughness of a room.

9. Which of the following is a factor considered when choosing a type of lighting?

- A. Type customer.
- B. Reflections of interior design.
- C. Wiring requirements.
- D. All of the above.

10. Which of the following is **NOT** a type of construction?

- A. Type-IV-A.
- B. Type I-A.
- C. Type II-A
- D. Type III-A.

SECTION B (Answer all questions from this section, each carries SIX marks)

(30 marks)

11. Explain **THREE** social functions of interior design.(6 marks)

12. State **SIX** elements required to produce accommodation product.(6 marks)

13. Identify **THREE** problems encountered in different kinds of soils.(6marks)

14. Outline **THREE** importance of renovations in a facility.(6marks)

15. a) Give **SIX** functional requirement of walls. (3marks)

b) Explain **THREE** types of renovations done in facilities.(3marks)

SECTION C (Answer ANY TWO questions from this section, each question carries 15 marks) (30 marks)

16. Discuss **TEN** principles of interior design citing relevant examples.(15marks)

17 a) Describe **TEN** expectations of guests from a hotel.(10 marks)

b) Explain the activities that take place at the analysis of requirements stage. (5 marks)

18. Hotel Beautiful is in the process of incorporating all the scopes found in facility and property management in order to meet all customer expectations and has hired you to give a talk to the hotel management on how this can be achieved. Write detailed notes on what you intend to include in your talk. (15marks)