



**MASINDEMULIROUNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

MAIN CAMPUS & NAIROBI CENTRE

**UNIVERSITY EXAMINATIONS
2019/2020 ACADEMIC YEAR**

SECOND YEAR, SECOND TRIMESTER SPECIAL EXAMINATION

**FOR THE DEGREE
OF
BACHELOR OF SCIENCE IN HEALTH PROFESSIONS
EDUCATION**

COURSE CODE:HPE 224

**COURSE TITLE: HEALTH SYSTEM MANAGEMENT AND
ECONOMICS**

DATE: Monday 23rd August 2021

TIME: 8:00 -11:00AM

INSTRUCTIONS TO CANDIDATES

SEC A: Multiple Choice Questions (MCQ)	20 MARKS.
SEC B: Short Answer Questions (SAQ)	40 MARKS.
SEC C: Long Answer Question (LAQ)	40 MARKS

TIME: 3 Hours

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 4 Printed Pages. Please Turn Over.

Section A: Multiple Choice Questions (MCQ)

20 Marks

1. **People get into trouble when they do not accept their total selves and try to live up to the demands of others rather than being themselves. This refers to:**
 - A. Management by exception
 - B. Management by objective
 - C. Gestalt phenomenon
 - D. Gibbs phenomenon
2. **Identify a term which involves reinforcement of changes made in order to stabilize the new behaviors.**
 - A. Refreezing
 - B. Unfreezing
 - C. Feedback
 - D. Resistance
3. **Organization structure primarily refers to**
 - A. How activities are coordinated & controlled
 - B. How resources are allocated
 - C. The location of departments and office space
 - D. The policy statements developed by the firm
4. **The purpose of job enrichment is to?**
 - A. Expand the number of tasks an individual can do
 - B. Increase job efficiency
 - C. Increase job effectiveness
 - D. Increase job satisfaction of middle management
5. **Strategic planning as a broad concept consists of?**
 - A. Corporate strategy and business strategy
 - B. Strategy formulation and strategy implementation
 - C. Inputs and outputs
 - D. Environmental analysis and internal analysis
6. **According to Herzberg, which of the following is a maintenance factor?**
 - A. Salary
 - B. Work itself
 - C. Responsibility
 - D. Recognition
7. **A major problem with a task force type of management is?**
 - A. There is no logical basis for task force information
 - B. Its status is too inflexible
 - C. Accountability
 - D. Lack of planning
8. **Individuals such as Albert Einstein, Edwin Land and Steven Jobs lead through which type of power?**
 - A. Legitimate
 - B. Reward
 - C. Expert
 - D. Charismatic
9. **In circumstances of incremental change, strategic change is likely to be more**

Successful if:

- A. It is imposed
- B. It is owned by the senior manager
- C. It is internalized and owned by those who will implement it
- D. It is facilitated by management consultants

10. Organizations that are good at developing relevant capabilities to respond to a Changing context are known as:

- A. Knowing organizations
- B. Stretch organizations
- C. Learning organizations
- D. None of the given options

11. Which of the following contexts would most suit a transformational leader?

- A. An organization that is in trouble
- B. An organization that is performing well
- C. An organization in a stable environment
- D. An organization in a mature industry

12. Theorists have identified two main styles of leadership. These are transformational leadership and:

- A. Transgression leadership
- B. Transactional leadership
- C. Transparent leadership
- D. Transcendental leadership

13. The back bone of an organization is?

- A. Information
- B. Employee
- C. Management
- D. Capital

14. What among the following are the primary characteristic that information must process?

- A. Relevance
- B. Availability
- C. Timeliness
- D. Accuracy

15. In a typicalnetwork, application process is shared between clients and more services.

- A. Client server computing
- B. Cloud computing
- C. Mobile computing
- D. Data computing

16. An..... is a set of process and procedure that transform data into information and knowledge.

- A. Information system
- B. Knowledge system
- C. Database system
- D. Computer system

- 17. In management system design, the source of information may be categorized asand.....**
- A. Internal, eternal
 - B. Personal, organization
 - C. Useful, unuseful
 - D. Constructive, destructive
- 18. Which of the following statements is true?**
- A. Despite the problem of scarcity, people do not always want producers to use the most efficient production methods.
 - B. The problem of scarcity would disappear if the world's population grew to ensure more labour was available.
 - C. A producer who uses no more resources than it needs must display productive efficiency.
 - D. The world's economies were as integrated 50 years ago as they are today
- 19. What is meant by intermediate goods and services?**
- A. The same as capital goods, such as plant, buildings, vehicles and machinery.
 - B. Products which one firm buys off another and then uses up in its own products.
 - C. All inputs bought by firms, including labour and raw materials.
 - D. Imports.
- 20. What is meant by the term final goods and services?**
- A. The same as the term intermediate goods and services.
 - B. The same as the term consumer goods and services.
 - C. All goods and services except those traded second hand.
 - D. Goods and services which are finished as far as the economy is concern

Section B: Short Answer Questions

40 Marks

1. State **eight** importance of maintain workable health management information system (8marks)
2. Describe **four** factors of productions as in economic (8 marks)
3. Explain **four** types of administrative report that a health educator deal with (8 marks)
4. Describe **four** components of strategic planning (8 marks)
5. Explain **four** characteristic of strategic planning (8 marks)

Section C: long Answer questions (LAQ's)

(40 marks)

Question one

Discuss ten elements of health services management

(20 marks)

Question two

Describe health and social policies in the context of developing health care systems taking into account national and international trends

(20 marks)

