



**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

**UNIVERSITY EXAMINATIONS
2021/2022 ACADEMIC YEAR
MAIN CAMPUS**

**SECOND YEAR FIRST SEMESTER EXAMINATION
FOR THE DEGREE
OF
BACHELOR OF SOCIAL WORK**

COURSE CODE: PSY 200

COURSE TITLE: SOCIAL PSYCHOLOGY

DATE: 27/4/2022

TIME: 3.00-5.00PM

INSTRUCTIONS TO CANDIDATES

Answer question **ONE** and a any other **THREE** questions

TIME: 2 HOURS

MMUST observes **ZERO** tolerance to examination cheating

Question one

- a) Discuss any five reasons for the study of social psychology in your area of specialization. **(10 marks)**
- b) Outline the major features of a sound motivational system **(5 marks)**
- c) Many people in most societies are highly discriminated against. Explain this observation. **(5 marks)**
- d) Sometimes we prefer to present our grievances orally. Discuss any five reasons why this mode of communication may not be good in a social organization **(5 marks)**
- e) Informal groups exist in any social organization in order to fulfill the social and personal needs of its members. Highlight any five limitations of having such groups **(5 marks)**

QUESTION TWO

- a) Under what circumstances may you be forced as a manager to use autocratic leadership style in your social organization? **(12 marks)**
- b) Discuss the factors that are likely to affect one's self esteem **(8 marks)**

QUESTION THREE

- a) Two are better than one. Discuss this statement **(12 marks)**
- b) Outline the factors that are likely to affect group behavior **(8 marks)**

QUESTION FOUR

- a) Discuss the major components of the communication process **(12 marks)**
- b) Explain the major sources of power in any society **(8 marks)**

QUESTION FIVE

- a) How does culture affect gender in your community **(7 marks)**
- b) Many people use alcohol to suppress their stress. How may this affect their socialization process? **(7 marks)**
- c) Why do people develop a negative attitude towards others in a given organization? **(6 marks)**