



**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY**

(MMUST)

SPECIAL / SUPPLEMENTARY

UNIVERSITY EXAMINATIONS

2021/2022 ACADEMIC YEAR

SECOND YEAR SECOND SEMESTER EXAMINATIONS

FOR THE DEGREE

OF

BACHELOR OF SOCIAL WORK

COURSE CODE: PSY 200

COURSE TITLE: INTRODUCTION TO SOCIAL PSYCHOLOGY

DATE: 1st August. 2022

TIME: 2.00-4.00PM

INSTRUCTIONS TO CANDIDATES

Answer question one and any other two questions

Question One

- a) Define the following terms :
 - i) Bullying (1 mark)
 - ii) Social perception. (1 mark)
 - iii) Conformity (1 mark)
- b) Explain TWO reasons why work place aggression occur in a covert (subtle) manner (4 marks)
- c) List **five** advantages of experimental method of studying social psychology.(5 marks)
- d) Outline briefly **eight** importance of social psychology knowledge to a social worker (8 marks)
- e) State and explain factors that have led to increased drug and substance abuse in the society. (6 marks)
- f) State **four** ways to promote motivation to a social worker. (4 marks)

Question Two

- a) Define the term conformity. (2 marks)
- b) Discuss the major bases of conformity. (12 marks)

Question Three

- a) Discuss three major categories of workplace aggression (6 marks)
- b) Explain the basic techniques a social worker may use to gain compliance. (9 marks)

Question Four

- a) Assess the role of theory in social psychological research (7 marks)
- b) Discuss the factors a social worker should consider when selecting a theory for use. (8 marks)

Question Five

Citing relevant examples, critically analyze three factors that affect conformity. (15 marks)