



**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

MAIN CAMPUS

**UNIVERSITY EXAMINATIONS
2021/2022 ACADEMIC YEAR
SUPPLIMENTARY/SPECIAL**

FIRST YEAR FIRST SEMESTER EXAMINATIONS

**FOR BACHELOR OF DISASTER MANAGEMENT AND INTERNATIONAL
DIPLOMACY AND BACHELOR OF DISASTER MANAGEMENT AND
PEACE STUDIES**

COURSE CODE: DPC 100

COURSE TITLE: THEORY OF COMMUNICATION

DATE: 26/07/2022

TIME: 2.00-4.00PM

INSTRUCTIONS TO CANDIDATES

Answer Question 1(ONE) and any other TWO Questions

TIME: 2 Hours

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over.

QUESTION ONE

Briefly describe the FOUR models of communication (20 Marks)

Highlight the importance of communication in disaster management scenarios (10 Marks)

QUESTION TWO

Giving relevant examples discuss the applicability of various types of communication within the University setup (20 Marks)

QUESTION THREE

In the process of communication, the listener has to adhere to certain regulations in interpret the message and give proper feedback. Discuss (20 Marks)

QUESTION FOUR

Using a well labelled diagram, illustrate your understanding of the communication process (20 Marks)

QUESTION FIVE

Discuss the FIVE functions of communication (20 Marks)