



(University of Choice)

**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)
SPECIAL/SUPPLEMENTARY
UNIVERSITY EXAMINATIONS
2021/2022 ACADEMIC YEAR
FIRST YEAR SECOND SEMESTER EXAMINATIONS**

**FOR THE DEGREE
OF
BACHELOR OF EDUCATION ARTS**

COURSE CODE: KIS 102

COURSE TITLE: COMMUNICATION SKILLS IN KISWAHILI

DATE: Friday 5th August, 2022

TIME: 3:00-5:00PM

MAAGIZO KWA MTAHINIWA

Jibu swali la Kwanza (1) na mengine Mawili (2)

TIME: 2 Hours

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over.

1. (a) Jadili dhana zifuatazo za mitindo ya mawasiliano:
 - i. Mtindo wa kutuonyesha hisia (Alama 5)
 - ii. Mtindo wa ushari (Alama.5)
 - iii. Mtindo wa ushari usioonyesha hisia (Alama 5)
 - iv. Mtindo wa kujiamini (Alama 5)
- (b) Jadili vikwazo vyovyote **vitano** vinavyotinga mawasiliano bora (Alama.10)
2. Jadili matatizo yanayoweza kutinga usomaji wa vitabu na makala kwa wanafunzi huku ukipendekeza suluhu (Alama.10)
3. Eleza umuhimu wa stadi ya kuongea (Alama 20)
4. Fafanua sifa **kumi** za uandishi mzuri (Alama 20)
5. Pambanua mikakati sita inayotumiwa katika kukuza uzikilaji bora (Alama 20)
6. Jadili nafasi ya nyenzo za kisasa katika mchakato wa mawasiliano . (Alama 20)