



(University of Choice)

**MASINDEMULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY**

(MMUST)

MAIN CAMPUS

UNIVERSITY EXAMINATIONS

2021/2022 ACADEMIC YEAR

SEMESTER TWO EXAMINATIONS

FOR THE DIPLOMA

IN

BUSINESS INFORMATION TECHNOLOGY

COURSE CODE: DBT 065

COURSE TITLE: SUPPLY CHAIN MANAGEMENT

DATE: Friday 22/04/2022

TIME: 8:00a.m-9:30a.m

INSTRUCTIONS TO CANDIDATES

Answer **Question ONE (1)** and any other **TWO**

TIME: 1 Hour 30 Minutes

MMUST observes **ZERO** tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over.

QUESTION ONE (24 MARKS)

A. Define the following terms and used in today's business management (4 marks)

- I. Procurement management
- II. Goods
- III. Works
- IV. Services

B. In Supply Chain Management several items move from ultimate point of origin to the ultimate point of consumption. Identify any five (5) items that flow within the supply chain. (10 marks)

C. To make a Supply Chain Management work without disruption, creating a harmonious and efficient environment, some components should be available. List and explain five (5) components that are very important and critical to Supply Chain Management. (10 Marks)

QUESTION TWO (18 MARKS)

A. It is well known that Supply Chain Management is an integral part of most businesses and it is essential to a company's success and customer satisfaction. Identify and explain 5 benefits of effective Supply Chain Management (10 marks).

B. In recent years CORONA VIRUS and COVID19 disrupted the way of life of most people and business activities. Therefore it worth to not that Supply Chain Management can be faced by several challenges. Identify and explain any four (4) such challenges facing Supply Chain Management today. (8 marks)

QUESTION THREE (18 MARKS)

A. List and explain four major enablers of Supply Chain Management that have helped firms and nations in reducing Supply Chain costs. (8 marks)

B. List and explain five (5) challenges in implementing and use of Information Communication Technology in Supply Chain Management in an organization. (10 marks)

QUESTION FOUR (18 MARKS)

- A. What is the meaning of Supply Chain Management rights (2 marks)
- B. Customers are able to easily either validate or discredit your supply chain based upon the adherence to fundamental Supply Chain Management rights. List and explain any five rights of Supply Chain Management. (10 marks)
- C. Identify and explain four functions of Supply Chain Management (4 marks)

QUESTION FIVE (18 MARKS)

A. Nowadays, Information Communication Technology is viewed as a key factor that will affect the growth and development of supply chain management. Identify and explain five (5) reasons why information technology is important for the supply chain management. **(10 marks)**

B. The procurement operations cut across most departmental lines within an organization. By its very nature, procurement department has unending relationships with other departments in an organization. Demonstrate four (4) such relationships between procurement and other functional departments within an organization. **(10 marks)**