



**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY**

(MMUST)

MAIN CAMPUS

UNIVERSITY MAIN EXAMS

2021/2022 ACADEMIC YEAR

FOR THE DIPLOMA

IN

INFORMATION TECHNOLOGY

COURSE CODE: DBT 061

**COURSE TITLE: MANAGEMENT PRINCIPLES &
PRACTICES**

DATE: Monday 25/04/2022

TIME: 8:00a.m-9:30a.m

INSTRUCTIONS TO CANDIDATES

Answer Questions ONE and ANY OTHER TWO.

TIME: 1 1/2 HOURS

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over. ▲

Question One

- (a) Management is a process that brings scarce human and material resources together and motivates people to achieve common organizational goals. Discuss the management process. **[12 Marks]**
- (b) Different solutions calls for different types of rules. Using relevant examples highlight in brief five (5) types of rules in any organization **[10 Marks]**
- (c) Planning process in an organization not only gets the insights of future but also helps organization to shape its future. Highlight the importance of planning to any organization. **[8 Marks]**

Question Two

- (a) Citing relevant examples, discuss ten (10) General Principles of Management by the Father of Modern Management **[15 Marks]**
- (b) What are the benefits of Ethics to business organizations. **[5 Marks]**

Question Three

- (a) Discuss in details three (3) Leadership theories in Management citing the importance of each theory. **[12 Marks]**
- (b) For an organization to achieve effective co-ordination, several fundamental principles are to be followed. Discuss this statement. **[8 Marks]**

Question Four

- (a) A theory is a group of related propositions designed to explain why events take place in a certain way. Discuss in detail two (2) Scientific Management theories. **[14 Marks]**
- (b) Elaborate in details features of Line and staff type of organization in an firm. **[6 Marks]**

Question Five

- (a) Efficient and effective working of any organization depends on how the management function of organization is being performed. Discuss five (5) principles of organization in Management. **[8 Marks]**
- (b) Discuss five (5) advantages of Centralization and Decentralization with two (2) Challenges of each. **[12 Marks]**