



**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

MAIN CAMPUS

**SUPPLEMENTARY EXAMINATIONS
2016/2017 ACADEMIC YEAR**

FIRST YEAR FIRST SEMESTER EXAMINATIONS

FOR THE DIPLOMA

OF

SOCIAL WORK AND COMMUNITY DEVELOPEMNT

COURSE CODE: DSC 067

COURSE TITLE: INDUSTRIAL SOCIAL WORK

DATE: TIME:

INSTRUCTIONS TO CANDIDATES

Answer question one (compulsory) and any other two questions

TIME: 2 Hours

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over. ►

Define the following

1. INDUSTRIAL SOCIAL WORK(2MKS)
2. INDUSTRY (2MKS)
3. TRADE UNION (2MKS)
4. CHRONIC ABSENTEESM (2MKS)
5. ETHICS (2MKS)

- a) Discuss the problems experienced at the work place Place-Maladjustment
(10mks)
- b) Discuss the importance of work place ethics to both the employer and employee
(10 mks)

QUESTION TWO

Relate industrial social work and medical social work giving relevant examples .(20mks)

QUESTION THREE

- a) Discuss the possible ways of health promotion in an industrial set up (10 mks)
- b) Suggest ways of reducing of reducing chronic absenteeism at the work place
(10 mks)

QUESTION FOUR

Discuss the role of a industrial social worker in an industrial set up giving relevant examples
(20 mks)

QUESTION FIVE

- a) Discuss five approaches of dealing with problems at the work place (10 marks)
- b) Discuss how family and marital problems may affect an employee's productivity at the work place
(10 Marks)