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(University of Choice)
**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

**UNIVERSITY EXAMINATIONS
2021/2022 ACADEMIC YEAR**

END OF TRIMESTER EXAMINATIONS

**FOR THE DEGREE
OF
BACHELOR OF SCIENCE IN NURSING & MIDWIFERY**

COURSE CODE: NCN 411

COURSE TITLE: HEALTH POLICY, HUMAN RESOURCE & ECONOMICS

DATE: 19TH APRIL 2022 TIME: 11.30-2.30 PM

INSTRUCTIONS TO CANDIDATES

Answer ALL questions in this paper.

TIME: 3 Hours

MMUST observes ZERO tolerance to examination cheating

This Paper Consists of 5 Printed Pages. Please Turn Over.

NCN 411 MAIN EXAM

PART ONE

MULTIPLE CHOICE QUESTIONS (MCQS)

(20 MARKS)

1. Social health insurance programs:-
 - a) Are set up as mandatory insurance systems for workers in the formal sector
 - b) Are set up as mandatory insurance systems for workers in both formal sector and informal sector
 - c) Promote concept of equality
 - d) Premiums are risk rated
2. Which of the following is not true about a Health policy:-
 - a) It has purpose
 - b) Is a statement about attitude and criteria for actions or for resource?
 - c) It has informal existence when agreed by appropriate body
 - d) It may involve one or more actors
3. A nurse is providing care based on Maslow's hierarchy of basic human needs. For which nursing activities is this approach useful?
 - a) Making accurate nursing diagnoses
 - b) Establishing priorities of care
 - c) Communicating concerns more concisely
 - d) Integrating science into nursing care
4. An overall goal of the World Health System Framework include:-
 - a) Medical Products, Vaccines and Technologies
 - b) Unresponsiveness
 - c) Accountability
 - d) Social and Financial risk protection
5. The role of County Executive Committee Member of Health include:-
 - a) Implement county legislation
 - b) Facilitate the development of coherent, integrated human resource planning and budgeting for personnel emoluments in counties
 - c) Advise County Government on implementation and monitoring of the national performance management system in counties
 - d) Constitute the County Executive Committee to respond to the functions and competencies assigned to and transferred to each county
6. Which of the following is true about cost sharing in health care:
 - a) It is common in private programs
 - b) It is a financing framework through which government and donors support a Common policy and expenditure program
 - c) Is a form of user charge financing at the point of service meant to promote equity
 - d) It is same as fee waiver

7. Project conceptualization phase entails:-

- a) Identifying alternatives
- b) Creation of a procurement plan
- c) Execution of work packages
- d) Appoint key team members

8. Which one of the following is not a specific need for standards:-

- a) Provide a baseline for measuring the quality
- b) Maintaining a high level of quality in the practice of nursing
- c) Provide a common base in the nursing profession
- d) Provide assurance to patients or clients that their stated or implied needs will be met on time, every time

9. Malaria policy is an example of:

- a) Clinical policy
- b) Technical policy
- c) Public health policy
- d) Health care policy

10. Which of the following is true about medical products, vaccines and technologies: -

- a) A well-functioning health system ensures equal access to essential medical products, vaccines and technologies
- b) WHO estimates that one-third of the world's population lacks access to essential medicines
- c) Problems in access are often related to inefficiencies in products utilization.
- d) Weak regulation of the pharmaceutical market is associated with poor enactment of relevant policies

11. Quality health may be defined as:

- a) The patient assuming little risk
- b) A zero number of errors made in the provision of patient care by health-care providers
- c) Occurring when the patient is cured of any disease or ailment
- d) The extent to which health services for individuals and populations are safe, timely, efficient, equitable, effective, and patient centered

12. The main focus of the public procurement and disposal act, 2005 is: -

- a) Minimize economy and efficiency
- b) To promote competition and ensure that competitors are treated fairly and not impartially.
- c) To facilitate the promotion of local industry and economic development.
- d) All of the above

13. Sustainable Development Goal include: -
- a) Reduced hunger
 - b) Good health and referral mechanism.
 - c) Enhanced consumption of trade goods
 - d) Decent work and economic growth
14. The term “cost containment” means:
- a) Save money by not delivering all necessary services
 - b) The health-care facility puts expenses back on the insurance companies and patients
 - c) Delivery of effective and efficient healthcare services while generating needed revenues
 - d) Utilizing an excessive amount of supplies to deliver care
15. As an in charge of labour ward, you notice that there is increasing unrest of the staff due to fatigue brought about by the shortage of staff. Which action is a priority?
- a) Evaluate the overall result of the unrest.
 - b) Initiate a group interaction.
 - c) Develop a plan and implement it.
 - d) Identify external and internal causes
16. The Kenya’s Big Four Agenda include:
- a) Food Security, Climate Change, Universal Health Coverage, Manufacturing and Job creation
 - b) Food Security, Climate Change, Universal Health Coverage, Affordable Housing
 - c) Food Security, Affordable Housing, Universal Health Coverage, Manufacturing and Job creation
 - d) Zero Hunger, Affordable Housing, Universal Health Coverage, Manufacturing and Job creation.
17. Improving quality through small, incremental improvements is a characteristic of what type of quality management system?
- a) Just-in-time
 - b) Six Sigma
 - c) Total Quality Management
 - d) Kaizen
18. Provider retrospective payment: -
- a) Is a set amount established before services are provided
 - b) Is a form of waiver mechanism
 - c) Examples include as capitated or case-based payments
 - d) Referred to as fee-for service payments; made after the services have been provided
19. The role of county health management team include:-
- a) Guide the organs of the state on the strategic direction of addressing the Health agenda in the Country.

- b) Dispute resolution between counties.
- c) Lobby at the county assemblies for the enactment of legislation that promote optimal use of health resources and health workforce
- d) Appoint persons to hold or act in offices of the county public service including in the Boards of cities and urban areas within the county and to confirm appointment

20. Stage gate is:-

- a) A document which describes the purpose and structure of the project and the approach towards implementation
- b) An exercise which determines the likelihood of a solution meeting the requirements of the customer
- c) A checkpoint at the end of the project phase to ensure that the project has achieved its stated objectives and deliverables
- d) The Provision of ambulance services.

PART TWO: - SHORT ANSWER QUESTIONS

(40 Marks)

1. Outline Six Governance and stewardship challenges experienced in the health care industry (6 marks)
2. Describe the relevance of terms of reference (T.O. Rs) in health project management. (8 marks)
3. State six sources of health financing to county governments in Kenya (6 marks)
4. State four contents of the County Integrated Development Plan (4 marks)
5. Explain how nurse managers can ensure Gender and Disability mainstreaming is adhered to in our health care organizations . (6 marks)
- 6.) Discuss how Kenyan government has addressed equity concern in health care financing. [10 marks]

PART THREE [LONG ANSWER QUESTIONS]

(40 Marks)

1. Discuss the importance of performance measurement in health service delivery (20 marks)
2. Discuss the Human Resources for Health Management Cycle (20 marks)