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(The University Of Choice)

**MASINDE MULIRO UNIVERSITY OF SCIENCE
AND TECHNOLOGY
(MMUST)
NAIROBI CAMPUS**

UNIVERSITY EXAMINATIONS
2021/2022 ACADEMIC YEAR
FOURTH YEAR FIRST SEMESTER EXAMINATIONS
FOR THE DEGREE
OF
BACHELOR OF SOCIAL WORK

COURSE CODE: SSW 402

COURSE TITLE: INDUSTRIAL SOCIAL WORK

DATE: 26/4/2022

TIME: 8:00-10:00AM

INSTRUCTIONS TO CANDIDATES

Question ONE (1) is COMPULSORY

Answer ANY other TWO (2) Questions

TIME: 2 Hours

MMUST observes ZERO tolerance to examination cheating This
Paper Consists of 2 Printed Pages. Please Turn Over.

SECTION A

1. a) Describe the challenges in industrial social work and the applicability of social works methods in the industry (15marks)
- b) What is the role and duty of industrial social workers (15 marks)

SECTION B

2. Discuss the history of industrial social work (20marks)
3. Discuss the changing trends in industrial social work (20marks)
4. Describe the following concepts:
 - i. Mental health of employees and families (5 marks)
 - ii. Work related stresses (15marks)
5. Discuss the following models of occupational social work
 - i. Employee service model (10marks)
 - ii. Consumer service model (10marks)