



**MASINDE MULIRO UNIVERSITY OF  
SCIENCE AND TECHNOLOGY  
(MMUST)**

MAIN CAMPUS

**UNIVERSITY EXAMINATIONS  
2021 / 2022 ACADEMIC YEAR**

**SECOND YEAR SECOND SEMESTER EXAMINATIONS  
FOR THE DEGREE  
OF**

**BACHELOR OF SCIENCE IN HOSPITALITY &  
INSTITUTIONAL MANAGEMENT**

**COURSE CODE: BHM 207**

**COURSE TITLE: MANAGEMENT INFORMATION SYSTEM**

**DATE: 19/4/2022**

**TIME: 3:00-5:00PM**

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INSTRUCTIONS TO CANDIDATES

Question ONE (1) is compulsory  
Answer TWO (2) questions

TIME: 2 Hours

MMUST observes ZERO tolerance to examination cheating

- b. Discuss the various ways in which you can determine which technology may benefit an office and outline the various tools used for automation. 12 Mks

**QUESTION FIVE (20 MARKS)**

- a. Information systems are a major corporate asset, with respect both to the benefits they provide and to their high costs. Therefore, organizations have to plan for the long term when acquiring information systems. Discuss the various acquisition options. 10 Mks
- b. Information Technology planning is typically discussed in terms of the level of planning and the planning time frame. Discuss. 10 Mks

END