



(University of Choice)

**MASINDE MULIRO UNIVERSITY OF SCIENCE AND  
TECHNOLOGY**

**(MMUST)**

**UNIVERSITY EXAMINATIONS  
2021/2022 ACADEMIC YEAR**

**SECOND YEAR SECOND SEMESTER EXAMINATIONS  
FOR  
THE DEGREE OF**

**BACHELOR OF SCIENCE  
IN**

**DISASTER MITIGATION AND SUSTAINABLE DEVELOPMENT**

**COURSE CODE: DSM 206**

**COURSE TITLE: PRINCIPLES OF MANAGEMENT**

**DATE: 26/04/2022**

**TIME: 12 – 2 PM**

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**INSTRUCTIONS TO CANDIDATES**

Question **ONE** (1) is compulsory  
Answer any other **TWO** (2) questions

MMUST observes **ZERO** tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over. ►

### **Question ONE**

a). Explain the following terms as used in various management theories:

i). Bureaucracy (2 marks)

ii). Piece rate system (2 marks)

iii). Division of labour (2 marks)

iv). Efficiency (2 marks)

v). Planning (2marks)

b). You have been asked to prepare a strategic plan for an organization. Highlight the key components in the document and the steps you would follow to prepare it. (12 marks)

### **Question TWO**

a) Outline the main principles expounded by Elton Mayo under the Human Relationships approach to organizations. (10 marks)

b) Compare and Contrast classical and neo classical theories of management. (10 marks)

### **Question THREE**

a) Differentiate between management functions and project management skills. (4 marks).

b) Explain four functions of a team leader, which has the potential to contribute to efficiency objective of an organization. (8 marks)

c) Explain any four-project management skills in an organization. (8 marks)

### **Question FOUR**

a) Define the term management by objective, outline the main process applied and its utility for a business organization. (14 marks)

b) Explain what you understand by the term Hawthorne effect and explain its contribution to management theory. (6 marks)