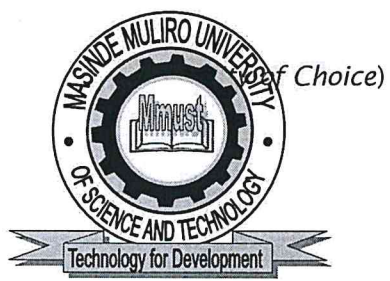


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**MASINDEMULIROUNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)
MAIN CAMPUS**

**UNIVERSITY EXAMINATIONS
2022/2023 ACADEMIC YEAR
SEMESTER TWO EXAMINATIONS
FOR THE DIPLOMA**

**IN
INFORMATION TECHNOLOGY**

COURSE CODE: DIT 054

COURSE TITLE: WINDOWS OPERATING SYSTEM

DATE: 12/04/2023

TIME: 2:00-3:30PM

INSTRUCTIONS TO CANDIDATES

Answer **Question ONE (1)** and any other **TWO**

TIME: 1 Hour 30 Minutes

MMUST observes ZERO tolerance to examination cheating
This Paper Consists of 2 Printed Pages. Please Turn Over.

Section A: Answer all questions from this section

Question one (24 mks)

- a) State any FOUR editions of windows operating system (4 marks)
- b) State any TWO windows keyboard shortcuts and what they do (4 marks)
- c) Write windows commands that
 - (i) Create a new folder named TEST
 - (ii) Opens a MS word editor
 - (iii) Erases all contents in a folder named USER (6 marks)
- d) Write any FOUR commands to open FOUR windows utility tools (4 marks)
- e) State any Three ways of deleting a file in windows (3Marks)
- f) Write a command to exit running MS excel process (3Marks)

Section B: Answer any two questions from this section

Question Two (18 mks)

- a) Explain windows file systems that can be used for formatting drives (4mlks)
- b) Explain advantages of windows 10 S Mode (5Mks)
- c) Describe any THREE disadvantages of windows 10 S Mode (3mks)
- d) Explain what DXDIAG will do (2mks)
- e) Explain how to change windows IP address (4 Mks)

Question Three (18 mks)

- a) Explain the history and evolution of windows (10 marks)
- b) Highlight the steps to boot windows in safe mode (4Mks)
- c) Highlight the steps to restore windows to an earlier date (4 Mks)

Question Four (18 mks)

- a) Explain the procedure of installing windows in all installation modes i.e Fresh install, upgrade and overwrite using DVD (18Mks)

Question Five (18 mks)

- a) Explain any ways to speed up windows 10 (18Mks)