



*(University of Choice)*

**MASINDE MULIRO UNIVERSITY OF SCIENCE AND TECHNOLOGY  
(MMUST)**

**UNIVERSITY EXAMINATIONS  
2022/2023 ACADEMIC YEAR**

**SECOND YEAR SECOND SEMESTER EXAMINATIONS  
FOR THE DEGREE**

**OF**

**BACHELOR OF SCIENCE**

**IN**

**DISASTER MITIGATION AND SUSTAINABLE DEVELOPMENT**

**COURSE CODE: DSM 206**

**COURSE TITLE: PRINCIPLES OF MANAGEMENT**

**DATE: 11/4/2023**

**TIME: 12-2 PM**

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**INSTRUCTIONS TO CANDIDATES**

Question **ONE** (1) is compulsory.

Answer any other **TWO** (2) questions.

**MMUST observes ZERO tolerance to examination cheating.**

This Paper Consists of 2 Printed Pages. Please Turn Over.

### Question ONE

- a. Explain the following terms as applied in a bureaucracy and modern approaches (**theories**) to management.
- i. Participative management      **(2 marks)**
  - ii. Hierarchy      **(2 marks)**
  - iii. Rationality      **(2 marks)**
  - iv. Satisfy and suffice      **(2 marks)**
  - v. Fact value dichotomy      **(2 marks)**
  - vi. Choice activity      **(2 marks)**
  - vii. Design activity      **(2 marks)**
- b. Explain any three limitations (critiques) of a bureaucracy. **(6 marks)**

### Question TWO

- a). Systems approach has increasingly been adapted and adopted by organizations in their strategies and operations. Explain the importance of systems approach for any four dimensions of a system in an organizational context. **(10 marks)**
- b). Rational approach to decision making is critical yet unachievable in a dynamic business environment. Discuss **(10 Marks)**

### Question THREE

- a) Define the term decision making and outline its main steps in an organization. **(10 marks)**
- b) Explain any five major steps in a generic planning process for a business organization **(10 marks)**

### Question FOUR

- a). Based on modern theories on management, outline generic steps you may apply in solving operational problems that may arise in an organization. **(8 marks)**
- b). You have been invited for an interview by an international NGO. Providing leadership is one of the key requirements for the post. Assume you are asked to expound on this very specific requirement in a management context, explain four areas you believe touch on leadership and will convince the hiring panel to offer you the job **(8 Marks)**
- c). Explain any other two ideal project management skills that you will bring into the position if you were hired by the above stated NGO. **(4 Marks)**