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(University of Choice)

**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

**UNIVERSITY EXAMINATIONS
2022/2023 ACADEMIC YEAR**

**SECOND YEAR SECOND SEMESTER EXAMINATIONS
FOR THE BACHELOR
OF
CRIMINOLOGY / SOCIAL WORK**

COURSE CODE: SCR 207

COURSE TITLE: ORGANIZATION BEHAVIOUR

DATE: 19/4/2023

TIME: 3:00-5:00PM

INSTRUCTIONS TO CANDIDATES

Answer question **ONE** (30 marks) and any other **TWO** questions (20 marks each)

DURATION: 2 Hours

MMUST observes ZERO tolerance to examination cheating

This examination paper consists of 2 pages. Please Turn Over. ►

Question one:

- a) What is organizational behavior? **(2Marks)**
- b) Briefly highlight six sources of power using relevant examples **(8Marks)**
- c) All managers can be leaders but not all leaders can be managers. Discuss **(10Marks)**
- d) List out the assumptions of McGregor's Theory X and Theory Y explaining which one is most appropriate for application in the liberalized Kenyan economy **(10Marks)**

Question two:

- a) Using suitable examples, demonstrate the concept of an organization as a system. Why should organizations be studied from the perspective of systems approach. **(10Marks)**
- b) "Organizations are pervasive in the modern society." Critically analyze the statement with the use of appropriate examples **(10Marks)**

Question three:

- a) Discuss understanding of behaviour using the cognitive approach and reinforcement approach giving the differences of these approaches **(10Marks)**
- b) Using examples, explain how followers of a leader can influence leadership style **(10Marks)**

Question four:

- a) Explain the extent to which personal values can influence in individual's career success or failure. Use examples where appropriate. **(10Marks)**
- b) List the traits of a successful leader and explain how they are related to a leader's success **(10Marks)**

Question five:

- a) Some cynics comment that the golden rule is „Those who have the gold make the rules.“ Discuss this statement in light of your understanding of the various bases of power. **(10Marks)**
- b) Define what organizational development is, giving six characteristics of Organizational development **(10Marks)**