

## MASINDE MULIRO UNIVERSITY OF SCIENCE AND TECHNOLOGY

### **UNIVERSITY EXAMINATIONS**

#### **2022/2023 ACADEMIC YEAR**

# FOURTH YEAR SECOND SEMESTER EXAMINATIONS FOR THE BACHELOR OF SCIENCE DEGREE

IN

JOURNALISM AND MASS COMMUNICATION

**COURSE CODE: JMC 409** 

COURSE TITLE: PUBLIC RELATIONS CAMPAIGNS AND

**STRATEGIES** 

DATE: 24/04/2023 TIME: 8.00 am-10.00 am

#### **INSTRUCTIONS**

Answer question 1 and any other TWO questions

TIME 2 Hrs

#### **QUESTION ONE**

- a) You are working for Umoja Sacco Ltd as a public Relations office. The Sacco is planning to introduce a new service targeting women. Therefore you have been tasked to create a PR plan for a campaign aimed at popularizing the new service for a period of six months starting the time of launch. Explain what your plan will be comprised of. (20 marks)
- b) Describe any five communications campaigns that can be launched by an organization at any given time. (10 marks)

#### **QUESTION TWO**

Goals and objectives of any communication plan should be clearly defined.

- a) Define the two terms highlighted above(5marks)
- b) Using appropriate examples, explain the importance of goals and objectives in a PR campaign.(10 marks)
- c) Explain any two features of the two goals and objectives (5 marks)

#### **QUESTION THREE**

- a) Explain the factors to be considered when selecting media for a PR campaigns. (10 marks)
- b) Discuss the tactical aspects of a PR campaign targeting rural audience (10 marks)

#### **QUESTION FOUR**

'Research is the starting point of any PR campaign.' In not more than 350 words, justify this statement.

#### **QUESTION FIVE**

Evaluation is continuous process in determining the success of a communication plan.

- i) Highlight any three key areas of evaluation (6 marks)
- ii) Explain various approaches used in evaluating a PR campaign(8 marks)
- iii) Identify tools used in evaluating a PR campaign(6 marks)