



(University of Choice)

**MASINDE MULIRO UNIVERSITY OF
SCIENCE AND TECHNOLOGY
(MMUST)**

MAIN CAMPUS

UNIVERSITY EXAMINATIONS

MAIN EXAM

2023/2024 ACADEMIC YEAR

SECOND YEAR FIRST SEMESTER EXAMINATION

FOR THE DIPLOMA IN COMMUNITY HEALTH AND DEVELOPMENT

COURSE CODE: CHD 312

COURSE TITLE: HEALTH SYSTEMS MANAGEMENT

DATE: 5TH /12 / 2023

TIME: 2.00 - 4.00PM

INSTRUCTIONS TO CANDIDATES:

1. Answer all questions in Section A
2. Choose 2 questions in Section B

MMUST observes ZERO tolerance to examination cheating

Paper Consists of 2 Printed Pages. Please Turn Over



SECTION A: SHORT ANSWERED QUESTIONS

1. Define the following (4 marks)
 - a) Health
 - b) Health Administration
 - c) Health Management
 - d) System
2. State 4 roles of health manager (4 marks)
3. Give four reasons why you should study health systems management as a student of community health and development (4marks)
4. Mention four Challenges Facing the Health Sector (4marks)
5. Give any 4 differences between a leader and a boss (4marks)
6. List 4 responsibilities of a supervisor. (4marks)
7. Briefly describe any 4 kinds of power basis that generally makes an effective leader (4marks)
8. Name any four advantages of delegation (4marks)
9. State four ways in which managers improve use of time (4marks)
10. State 4 factors affecting time management. (4marks)

SECTION B: LONG ANSWERED QUESTIONS

1.
 - a. List any 5 roles of lower management in health system. (5 marks)
 - b. Discuss 5 purposes of planning as a managerial function (10 marks)
2.
 - a. List 5 qualities of a leader by Stodgill (5 marks)
 - b. Describe 5 types of leaders. (10 marks)
3. Health sector in Africa is generally weak characterized by several challenges. Discuss some of these challenges facing the health sector (15 marks)